

Council Information

The Town of Fletcher is governed by a Mayor and a four-member Council. All are elected in non-partisan races held in even numbered years and serve four-year staggered terms. The Town has chosen the Council/Manager form of government which generally gives policy-making responsibility to the Council and administrative responsibilities, including personnel decisions, to the Manager. The Manager and the elected officials work hand in hand to develop sound policies, plans and financial decisions. Town Council meetings and agenda meetings are open to the public. Council members conduct agenda meetings on the 1st Monday at 6:00 p.m., regular meetings are on the 2nd Monday at 6:00 p.m. The Town's website publishes the agenda online before every meeting as well as the minutes and video recordings of past meetings. Visit www.fletchernc.org for further information.



Property Taxes

Fletcher is a municipality that provides additional services to Fletcher residents. Anyone living within the town limits currently pays property taxes based on an annually-established rate per \$100 of the assessed value. Fletcher residents pay property taxes to Henderson County as well. Fletcher taxes support police and fire protection, garbage pickup, brush pick-up, seasonal leaf collection, street maintenance, recycling, street lighting, land use regulation and code enforcement, as well as use of the Town's parks and a reduced rate on recreational activities. You may pay your tax bill in person at Fletcher Town Hall, by mail, or by utilizing our online system at www.fletchernc.org/departments/finance/property-taxes/.

Planning & Zoning

The Fletcher Planning & Zoning Department oversees review and approval for new development in the Town of Fletcher. Basically, all new development, from adding a deck to a house to large scale commercial development, requires a zoning permit from the Town before a building permit can be obtained from Henderson County. The department also administers regulations for development in the floodplain, as well as permits for new signs. The department also handles enforcement of all zoning and land use related codes in the Land Development Code, the Junked Vehicle Ordinance, and the Solid Waste Ordinance. For general inquiries regarding zoning, permitting, and enforcement matters, please contact the Planning & Zoning Department at 828-687-3985.



Budget

The Town of Fletcher's annual budget is a work and financial plan designed to implement the Town Council's vision for the community as articulated in the organization's goals and initiatives. Please visit our website for additional information on our budget at www.fletchernc.org/departments/finance/budget.

Newsletter

If you are new to Fletcher and want to stay on top of the latest news and events, please sign up for our monthly newsletter. The newsletter is sent directly to your email. To sign up visit www.fletchernc.org/about-us/newsletter.

Town of Fletcher
300 Old Cane Creek Rd
Fletcher, NC 28732

Town of Fletcher

RESIDENT INFORMATION



The Town of Fletcher *Police Department*

The Town of Fletcher Police Department is comprised of 20 sworn officers and 3 civilian employees. We provide police services to the Town 24 hours a day, 7 days a week. Our calls for service are dispatched through the Henderson County Sheriff's Office, and our department consists of three divisions: Patrol, Investigations, and Administration. Administrative office hours are Monday through Friday, 8am to 5pm. We are located on the lower level, north side parking lot of Fletcher Town Hall.

Our police department is committed to continually enhance the quality of life in our community and keep Fletcher a safe place to live and raise a family. We accomplish this by maintaining a strong and active partnership between our department and members of the community. The Fletcher Police Department values are that of Teamwork, Professionalism, and Dedication.

We offer a Vacation House Check Program which is designed to provide extra patrols in the area when residents are away from home for an extended period of time. This program is a public service to help safeguard property and allow for a rapid response and owner notification in the event of a problem. A resident can complete and submit a request form in person or on-line through the Town's website.

The police department maintains a pill drop box in the police lobby where residents can discard unused and unwanted medications. This program is designed to keep dangerous medications out of the hands of those who may abuse, or otherwise be harmed by them. It also prevents the polluting of our water resources from improperly discarded medications.

We welcome your ideas and efforts in helping us advance the partnership that continues to keep our community safe. Please utilize the Town's website and police Facebook page to stay informed. The website also affords the opportunity to provide crime tips and information. This can be done confidentially, if a resident chooses. Thank you for your interest in the Fletcher Police Department, and we greatly appreciate your support.

Police Dispatch
(Henderson Co. Sheriffs Dept) #: 828-697-4911
Police Administrative #: 828-687-7922



The Town of Fletcher *Public Works*

Garbage Pickup - Public Works provides garbage pickup weekly for residential homeowners. Only household waste will be collected, and all trash must be bagged and placed in the container provided by the Town. Please have your receptacle curbside by 7:00 am. To find out your day of collection, call either Town Hall at 828-687-3985 or Public Works at 828-654-9208. Public Works will provide special needs pickup for residents who require assistance. You may contact the Public Works Department to arrange for this service.

Recycling - Recycling is provided to residential homeowners through a private contractor bi-weekly, and recycling carts are provided by the Town. No separation of recyclables is required. Please place the carts curbside by 7:00 a.m. To find out your day of collection, call either Town Hall at 828-687-3985 or Public Works at 828-654-9208. You can also contact Curbside with any questions or concerns at 828-252-2532.

Brush Pickup - On a weekly basis, Public Works provides brush pickup. All brush work orders must be received by 7:00 am Monday morning, and those received later than 7:00 am will be picked up the following week. No root balls, dirt or grass will be collected. This service is for residential use only; no commercial cuts will be accepted. Please call either Public Works or Town Hall to submit a work order, or you can submit a work order online. Simply go to fletchernc.org, and in the top right corner of the home page click "How Do I" and select request a brush/leaf pickup. There you will be able to enter your work order electronically.

Leaf Pickup - Seasonal leaf pickup is provided from the first Monday in October through the last Monday in December and the first two Mondays in April. All leaf work orders must be received by 7:00 am Monday morning. All leaves must be bagged and free of all sticks and any other debris. Please call either Public Works or Town Hall to submit a work order or you can submit a work order online. Simply go to fletchernc.org and in the top right corner of the home page click "How Do I" and select request a brush/leaf pickup. There you will be able to enter your work order electronically.

Streets - Public Works is responsible for all street maintenance on those streets under the Town's control. Maintenance includes replacement of street signs, street sweeping, pothole patching, and drainage maintenance. Public Works also prioritizes street conditions for re-surfacing needs. The prioritization of street resurfacing projects is done on an annual basis. To report a problem with your street, call the Public Works Dept. at 828-654-9208.

Public Works for the Town of Fletcher is located at 25 Howard Gap Rd. Phone#: 828-654-9208.



The Town of Fletcher *Parks & Recreation*

The Town of Fletcher maintains two municipal parks, Kate's and Pete's Park and Bill Moore Community Park. The Fletcher Parks system provides a variety of amenities including greenway trails, playgrounds, picnic shelters, a dog park, baseball & soccer fields, multi-use courts (tennis/pickleball/basketball), the ENERGI Fitness Circuit and a 9-hole disc golf course.

The Parks & Recreation Department also provides a variety of recreational programs and special events throughout the year. The Father-Daughter Dance, Easter Egg Hunt, Summer Concerts in the Park, Movie in the Park, Fletcher Family Festival, and Christmas in the Park are just a few of the events the Town hosts to provide quality experiences aimed at bringing family and friends together.



For more information about our services,
please call 828-687-0751 or visit
www.fletchernc.org

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